

TO: Workforce Development Council

FROM: Marilyn A. Matsunaga

**Executive Director** 

SUBJECT: Oahu's Report – February 2011

We are an administratively attached agency of the City & County of Honolulu's Department of Community Services. The Board serves the workforce "system" - we focus on policy level initiatives which have system-wide impact. Our partner, the City's WorkHawaii Division, manages frontline operations (direct services).

#### **POLICY LEVEL -- Board Activities:**

Bylaws updated The bylaws were updated to accomplish the following:

Stagger terms

• Implement term limits

Tie an individual's appointment to a specific category of membership

Welcomed new City & County of Honolulu

Administration

Mayor Carlisle

DCS Director Sam Moku

DCS Deputy Director Bridgett Holthus

New program in development:

Step Ahead

Purpose: to remedy the work readiness gap for Hawaii's unprepared adults. This program is a partnership at the operations level between: UHCC, DOE and Oahu WorkLinks. At the strategy level, it

has a business advisory team.

### **OPERATIONS LEVEL (Direct Services) -- WorkHawaii Activities:**

### City & County of Honolulu's Department of Community Services - Internal Reorganziation:

A reorganization moved Youth Services from one Division to another Division. As a result, services for both adults and youth are now with the WorkHawaii Division. The portion of Youth Services dedicated to WIA will move from the 2nd floor to the 1st floor of Dillingham Plaza to be with the One-Stop Center next month.

**ARRA Youth Program:** The ARRA Youth program is extended to May 2011—35 participants will continue training till that time. The Summer Work Opportunity Program funded under TANF finished successfully having served 472 participants at 84 worksites. A federal waiver has been granted for youth participants to access training courses on the Eligible Training Provider list, thus increasing the training options for participants .

**Disney Resorts:** Disney Resorts (Aulani) approached Oahu WorkLinks for assistance with recruitment to fill their hourly wage job positions. Our team will help job seekers with Disney's online application form as well as assist with administration of Disney's Behavior Interview surveys. There will be approximately 1000 hourly wage positions available.

**Job Fair:** Job Quest job fair was held on Jan 19, 2011, at Neal Blaisdell Center. Approximately 4,000 job seekers attended – the higher attendance is attributed to interest in Aulani (Disney Resorts).

# National Awards & Recognition - City & County of Honolulu's Youth Programs (WorkHawaii):

From: Awards & Recognitions Earned:

US Dept of Labor (DOL)

Young Parents Demonstration Project (first in nation)

America's Promise Alliance 100 Best Communities for Young People Awards

US Conference of Mayors

Best Practices on At-Risk Youth and High School Drop Out

**Prevention Awards** 

YouthBuild USA Excellent Attendance, Program Completion and Diploma Attainment

Awards (multiple awards earned)

National Association of Counties Excellence in Service Award

US DOL Regional Training Featured Speaker -- "How to maximize use of resources to generate

excellent results"

Harvard University Bright Ideas Award

## OPERATIONS LEVEL - WorkHawaii Programs: Current Quarter & Cumulative

(Because of how the US DOL reports data this chart reflects activities from 18 mos ago or about June 2009).

CATEGORY	MEASURES		Current Progress:	GOAL
		Present Qtr	4-Qtrs	
ADULT: Oahu Met or Exceeded all	Entered employment rate	63.2	58.5	50
	Employment retention rate	100	84.9	82
	Earnings change	\$12,674.4	\$12,970.7	\$10,800
	Employment & Credential rate	51.6	61.6	55
	Entered employment rate	77.2	77.2	65
DISLOCATED WORKER: Oahu Exceeded All	Employment retention rate	93.3	95.3	86
	Earnings change	\$15,775.4	\$16,448.8	\$14,750
	Employment & Credential rate	72.5	67.4	60
OLDER YOUTH: Oahu Exceeded 3 out of 4  YOUNGER YOUTH: Oahu Exceeded 2 out of 3	Entered employment rate	0	66.7	40
	Employment retention rate	100	85.7	60
	Earnings change	2,692.3	\$1,598.1	1,750
	Employment & Credential rate	0	44.4	38
	Skill Attainment Rate	89.5	05.0	74
	Diploma Attainment Rate	81.3	95.8 76.1	71
	Retention Rate	35		46
	neterition rate	33	41.5	44